**Teste Zendesk**

**Contexto**: um agente está realizando o atendimento de um cliente e precisa realizar a consulta e a escolha de um produto para o pet do cliente.

Sendo assim, construa uma página onde o agente possa simular as características de um pet (filtros), buscar produtos e listá-los

1. Tipo de alimento – seco ou molhado
2. Tipo de pet – cão ou gato
3. Gestação – sim ou não
4. Lactação – sim ou não
5. Fases da vida – filhote, adulto, sênior
6. Lista dos cuidados especiais
7. Publicar a página para realizarmos testes

**Informações relevantes**:

Observação: Usar o brand como default no countryId na busca e mostrar isso na tela

API Farmina para busca de produtos:

* url: <https://gw-c.petgenius.info/wfservice/z1/nutritionalplans/products/list>
* user: wsfarmina\_zendesk
* password: test
* payload:

{

"country": "MA",

"languageId": "20",

"productId": "388",

"productType" : "dry",

"type": "",

"appsAndEshop":true

}

API para listagem de Special Cares:

* <https://gw-c.petgenius.info/wfservice/z1/specialcares/list>
* Basic Auth:
* user: wsfarmina\_zendesk
* password: test
* payload:

{

"species": "dog",

"country": "MA",

"languageId": "1",

"type": "dietetic"

}

**DOCs API**

1. *Product list - https://gw-c.petgenius.info/wfservice/z1/nutritionalplans/products/list*

request the list of Farmina products that can be used in the proposals

\*In case of lactation/pregnancy, puppy products are also returned

Parameters

country string required

the country

values iso country name two letters

productId integer optional

It is Farmina System product ID

languageId integer optional

the id of farminacom language

allows you to get protein names in the desired language

productType string optional

the type of the product

values dry | wet

size string optional

the size of the croquette

values mini | medium | maxi

type string optional

the species of the pet

values dog | cat

lifeStage string optional

The life stage of the pet

values puppy | adult | senior

gestation boolean optional

Is the pet pregnant?

lactation boolean optional

Is the pet in lactation?

specialcares array optional

list of specialcareId

proteinId integer optional

It is Farmina System proteinID

proteins array optional

list of protein IDs to include in the search

excludepProtein array optional

list of protein IDs to exclude in the search

line string optional

the text entered must be contained in the name of the product line

keyword string optional

the text entered must be contained in the name of the product

appsAndEshop boolean optional

By default, the API returns the list of products enabled for the apps. If you add “appsAndEshop”:true, the API also returns the products enabled for the eshop only.

Responses

status 200 Success

JSON

{

"status": "200",

"message": "Success",

"result": {

"country": "it",

"productId": "63",

"productType": "dry",

"type": "dog",

"lifeStage": "adult",

"size": "mini",

"gestation": false,

"lactation": false,

"specialcares": {

"1": "4",

"2": "14"

},

"proteinId": "",

"proteins": [

"3",

"7"

],

"excludepProtein": [

"1",

"6"

],

"line": "prime",

"keyword": "boar",

"products": {

"63": {

"line": "Farmina Vet Life canine",

"name": "Joint canine",

"description": "è un alimento dietetico completo, per cani adulti, per il supporto del metabolismo articolare in caso di osteoartrite.\r\n\r\nIstruzioni per l’uso: si raccomanda di chiedere il consulto di un veterinario prima dell’uso oppure prima di estendere il periodo di impiego. Periodo di impiego raccomandato: inizialmente fino a tre mesi. Servire il prodotto tal quale, seguendo le quantità giornaliere indicate in tabella. Le quantità giornaliere consigliate in tabella sono puramente indicative e richiedono un aggiustamento al fine di ottenere il peso corporeo ottimale. Le quantità giornaliere possono subire variazioni in relazione alla razza, all’ambiente, all’esercizio fisico, al temperamento e alla composizione corporea. La razione può essere suddivisa in due o più pasti giornalieri. Inizialmente si consiglia di miscelare questo prodotto con la dieta precedentemente usata. Si raccomanda acqua a volontà.",

"ingredients": "cinghiale (22%), protein…olfato di condroitina.",

"additives": "Additivi nutrizionali: V…erolo da oli vegetali.",

"components": "proteina grezza 34.00%; …oitin solfato 900mg/kg.",

"url": "https://www.farmina.com/it/eshop/alimenti-per-cani/farmina-vet-life-canine/63-joint-canine.html",

"img": "https://www.farmina.com/fotoprodotti/63\_21\_63\_53\_vet-life-canine-joint@web.png",

"img\_thumbnail": "https://www.farmina.com/fotoprodotti/thumbnail/63\_21\_63\_53\_vet-life-canine-joint@web.jpg",

"weeksOn": true,

"purpose": "veterinarycare",

"productType": "dry",

"type": "dog",

"currency": "€",

"calories": "3450",

"proteinId": "1",

"proteinName": "chicken",

"specialcares": {

"1": {

"id": "4",

"name": "Problemi alle articolazioni"

},

"2": {

"id": "6",

"name": "Convalescenza in seguito a interventi ortopedici"

},

"3": {

"id": "63",

"name": "Sovrappeso"

}

},

"lifeStages": {

"1": "puppy",

"2": "adult",

"3": "senior"

},

"sizes": {

"1": "mini",

"2": "medium",

"3": "maxi"

},

"formats": {

"1": {

"format": "12.000",

"price": "109.90",

"cans\_per\_package": "1",

"ean": "8010276031983",

"eshopProposal": true,

"storeProposal": true

},

"2": {

"format": "2.000",

"price": "31.90",

"cans\_per\_package": "1",

"ean": "8010276022486",

"eshopProposal": true,

"storeProposal": true

}

}

"eshopFormats": {

"1": {

"format": "2.000",

"price": "31.90",

"cans\_per\_package": "1",

"ean": "8010276022486",

"available": true

},

"2": {

"format": "12.000",

"price": "109.90",

"cans\_per\_package": "1",

"ean": "8010276031983",

"available": true

}

}

}

}

}

}

weeksOn bolean

Does the product allow rationing in weeks?

purpose string

The purpose of the nutritional plan

values maintenance | veterinarycare

maintenance: (maintenance or specialcare products such as Quinoa)

veterinarycare: vetlife products

status 406 Not Acceptable

JSON

{

"status": 406,

"message": "Not Acceptable",

"error": {

"code": 1085,

"message": "incorrect productType"

}

}

The list of detailed errors follows

1027 = "incorrect country"

1085 = "incorrect productType"

1011 = "incorrect species"

1014 = "incorrect life stage"

1017 = "incorrect size"

1046 = "incorrect gestation"

1047 = "incorrect lactation"

1086 = "incorrect specialcare - the special care must be for the right species and of the right type."

1110 = "non-existent protein"

1113 = "incorrect language"

1167 = "incorrect appsAndEshop"

1168 = "non-existent excludepProtein 1"

1. *Specialcares list https://gw-c.petgenius.info/wfservice/z1/specialcares/list*

List of specialcares

Parameters

species string optional

the species

values dog | cat

country string optional

the country

values iso country name two letters

languageId integer optional

the id of farminacom language

allows you to get specialcare names in the desired language

type string optional

the type of a specialcares

values maintenance | dietetic | specialcare

\*maintenance: maintenance foods

\*dietetic: therapeutic foods (Vet life)

\*specialcare: particular beneficial foods (Quinoa)

Responses

status 200 Success

JSON

{

"status": "200",

"message": "Success",

"result": [

{

"country": "IT",

"languageId": "1",

"specialcares": [

{

"species": "dog",

"list": [

{

"specialcare\_id": "4",

"specialcare\_name": "Disturbi articolari dell'adulto",

"specialcare\_type": "dietetic"

},

{

"specialcare\_id": "5",

"specialcare\_name": "Dermatite idiopatica",

"specialcare\_type": "dietetic"

},

{

"specialcare\_id": "6",

"specialcare\_name": "Convalescenza in seguito a interventi ortopedici",

"specialcare\_type": "dietetic"

}

]

}

]

}

]

}

status 406 Not Acceptable

JSON

{

"status": 406,

"message": "Not Acceptable",

"error": {

"code": 1011,

"message": "incorrect species"

}

}

The list of detailed errors follows

1011 = "incorrect species"

1026 = "incorrect type"

1027 = "incorrect country"

1113 = "incorrect language"